

News Release



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Charleston County Replaces Dispatch System with New Improved Technology

Charleston County Consolidated 9-1-1 Center has signed a contract with RapidDeploy to replace their on-premises Computer-Aided Dispatch (CAD) system with RapidDeploy's Nimbus CAD, a cloud-native, future-proof dispatch platform. The move to a cloud-native platform will give Charleston County access to modern features like real-time traffic information and incident feeds, allowing a faster and more informed emergency response.

Moving mission-critical infrastructure to Microsoft Azure Government also improves resilience and security. Charleston County has tested RapidDeploy extensively over the last two years to evaluate the functionality and performance of the system. "Implementing RapidDeploy's platform will provide us with modern real-time capabilities for dispatchers as well as first responders," said Charleston County Consolidated 9-1-1 Director James Lake. "We are very excited to move forward with this CAD platform that supports emerging technologies."

"We are very excited to bring our future-proof technology to Charleston County," said CEO and Co-Founder of RapidDeploy Steven Raucher. "Charleston County is a great partner, leading the way for the entire country."

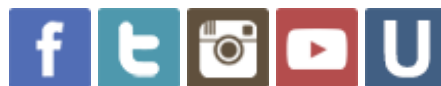
Richard Zak, Director of Justice and Public Safety Solutions at Microsoft Corp. said, "Cloud Aided Dispatch solutions like RapidDeploy accelerate the digital transformation of public safety in Charleston County and beyond. The Microsoft Azure Government cloud platform provides enhanced reliability and security for emergency communications."

About RapidDeploy, Inc.

RapidDeploy is the market leader in Cloud Aided Dispatch software. The RapidDeploy platform is rich in features and interfaces, easy to deploy and affordable for agencies of all sizes. RapidDeploy was built by First Responders using modern Microsoft Azure Government Cloud architecture, providing mission-critical reliability, cybersecurity, and state-of-the-art Artificial Intelligence. Learn more at www.RapidDeploy.com

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